

ACCREDITATION DGR n. 390 del 06/06/2024

INTEGRATED HOME ASSISTANCE

ACCREDITATION ASL ROMA 2

REV. 07 del 02/11/2026

NEXTCARE
TELEMEDICINA A CASA TUA

- **NURSING HOME CARE**
- **MOTOR AND SPEECH REHABILITATION**
- **SPECIALIST MEDICAL ASSISTANCE**
- **SOCIAL HEALTH ASSISTANCE**

06.94446149 Mob. 334 272 0243

CENTRALEOPERATIVA@NEXTCARETELEMEDICINA.IT

NEXTCARETELEMEDICINA.IT

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TELEMEDICINA A CASA TUA

HEALTH IS OUR GOAL



Medical Director

DR VINCENZO GALASSI

Medical Coordinator

DR. ROBERTO ALFONSI

Nurse Coordinator

DOTT.SSA SARA CASTELLUCCI

CENTRAL OFFICE HOURS

MONDAY - FRIDAY: 8:00 AM - 6:00 PM
SATURDAY: 9:00 AM - 1:00 PM.

THE CENTRAL OFFICE IS LOCATED IN ASL ROMA 2:

Via Giovanni Andrea Badoero, 67 – 00154 ROME

PHONE 06.94446149

NEXTCARETELEMEDICINA.IT



INTRODUCTION

NEXT CARE

"NEXT CARE provides Integrated Home Care (ADI).
The collaboration of the individuals receiving care, their family members, and caregivers is invaluable to our organization in offering the best and most appropriate level of care to those being assisted."







INTEGRATED HOME CARE (ADI): WHAT IS IT?

It is the set of services provided by healthcare and social-health operators to fragile or non-self-sufficient individuals at their homes, in an integrated, planned, and coordinated way, with continuous care over a prolonged period. These activities are carried out by doctors, nurses, rehabilitation therapists, social-health operators (OSS), speech therapists, dietitians, psychologists, and social workers. The implementation of integrated home care is regulated by national and regional laws and performed under the directives and supervision of the ASL responsible for the patient's home. The services provided are of high quality, taking into account the specific needs of users regarding age, gender, health conditions, and physical and psychological fragility, while respecting religious, cultural, and linguistic specificities. This also involves home support for individuals and families with physical, mental, or sensory disabilities.



OBJECTIVE

The goal is to provide fragile or non-self-sufficient individuals with the care they need at their home, without requiring hospitalization or admission to a nursing home or care facility.
Integrated home care, therefore, ensures that individuals receive everything necessary to fulfill their health rights at their home, with the utmost respect for their dignity, utilizing home resources and comforts, and integrating as much as possible with the activities of their family members.

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GUIDING PRINCIPLES

EQUALITY

Healthcare services are provided without discrimination based on gender, race, language, religion, personal opinions, or social status, in accordance with Article 3 of the Italian Constitution.



SECURITY

Services are provided under the highest clinical, instrumental, and environmental safety conditions.

EFFECTIVENESS AND EFFICIENCY

Assistance services are provided in a manner that ensures maximum effectiveness (objectivity of the result) and maximum efficiency (ratio between the cost incurred to provide them, understood in its broadest sense and not only economic, and the benefit actually obtained).

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GUIDING PRINCIPLES

RIGHT TO CHOOSE

The right of the assisted person to choose the assistance provider from among the disbursing bodies accredited by the Lazio Region, in harmony with current legislation, is respected and guaranteed.



RIGHT TO PARTICIPATE

Complete and correct information is always ensured for the people assisted and their caregivers about the assistance activities provided and their right to express criticism and suggestions in this regard is always requested, and in any case ensured, which are essential moments for the continuous improvement of the quality of the services provided.

TRANSPARENCY

All care activities are carried out in conditions of maximum transparency, with particular attention to clinical-therapeutic and rehabilitation aspects, the use of professional resources and and the evaluation of results.



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QUALITY STANDARDS

PRIVACY

The personal data of the assisted persons and caregivers are processed in the strictest compliance with current legislation.

IDENTIFICATION OF OPERATORS

The healthcare staff, upon entering the home, must display and show the identification card, must introduce themselves, the company and the service, respond clearly and courteously to doubts, perplexities or requests from the patient/family member and illustrate and provide the documentation necessary to carry out the activity (PAI, Informed Consent, Authorization to process sensitive data, etc.).

USER SATISFACTION

Assisted persons and caregivers are provided with a special form to express any degree of satisfaction or dissatisfaction in relation to the care activities provided, in order to collect the relevant information, observations, criticisms and possible suggestions for improvement, both periodically and occasionally. The operators of the Operations Centre participate in this listening and information activity on every occasion. The information collected in this way is valuable, as mentioned in the introduction, for the continuous improvement of the quality of the assistance provided, which is the primary and most ambitious objective of the service offered.informazioni, osservazioni, critiche e i possibili suggerimenti migliorativi, sia in forma periodica che in forma occasionale. A questa attività di ascolto e informazione partecipano in ogni occasione gli operatori della Centrale Operativa. Le informazioni così raccolte sono preziose, come accennato nella premessa, per il miglioramento continuo della qualità dell'assistenza fornita, che costituisce l'obiettivo primario e più ambizioso del servizio offerto.

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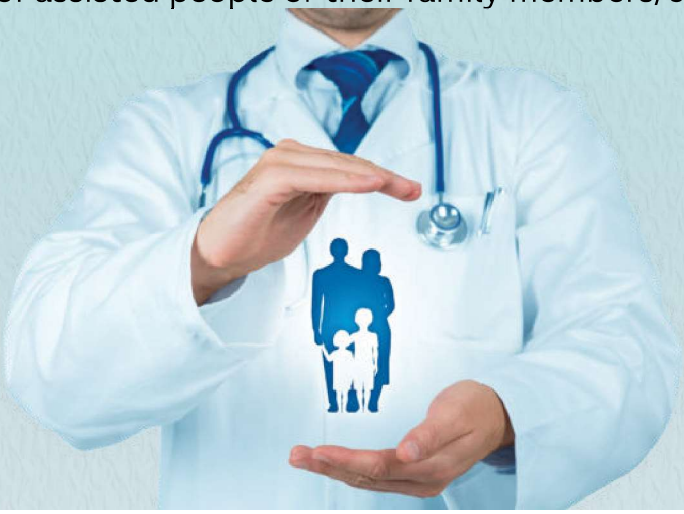


INDIVIDUAL HOME CARE PATHWAY

The integrated home care provided to frail or non-self-sufficient individuals is established by the PAI (Individual Assistance Plan). The PAI defines the type, number, frequency and duration of the home care services provided, together with the professional figures who, from time to time, ensure them.

It is drawn up by the UVMD (Multi-Dimensional Evaluation Unit) of the ASL competent for the territory and is shared in advance with the assisted person or his family member/caregiver.

The implementation of the PAI is entrusted by the ASL to our Company, as an accredited body by the Region, also in relation to the choice of assisted people or their family members/caregivers.



THE OPERATING DIAGRAM



ACTION	COMPETENCE	ADDRESSEE
Evaluation Preliminary and prescription	• General Practitioner • Pediatrician of free choice • Hospital • RSA	• ASL • Patient
Evaluation Multi-Disciplinary and drafting of the PAI	• ASL • UVDM • (Evaluation Unit • Multi-Dimensional)	• ASL • Patient
Sharing the PAI and Choice of Regulator Credited	Patient	• ASL
Acceptance of the PAI	Accredited Provider	• Patient
Activating the PAI Within 48 hours	Accredited Provider	• Patient
Closing of the PAI	• ASL • Accredited Provider	• ASL • Patient

STAFF MANAGEMENT



MEDICAL DIRECTOR
DR. VINCENZO GALASSI
COORDINATING PHYSICIAN
DR. ROBERTO ALFONSI
NURSE COORDINATOR
DR. SSA GIULIA SILVESTRO

HEALTH PROFESSIONALS

- Doctors
- Nurses
- Physiotherapists
- Rehabilitation Therapists
- Social Workers
- Occupational Therapists
- Social and Health Workers (OSS)
- Dietitians
- Speech therapists
- Psychologists



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HEALTH DEPARTMENTS

The homicile care services that our Company can provide are listed below, in an example list, which does not exclude other specific services, which can be scheduled on request. For information purposes only, the services have been divided by low, medium and high intensity level, in relation to their increasing degree of specialization, type and professional commitment required for their performance.



THE MEDICAL RECORD

The clinical documentation of each assisted person is contained in his or her Medical Record, kept at the Operations Centre and recorded in the Information System.
The Medical Record is always available to health and social-health professionals who provide assistance.
It can be requested at any time by the assisted person, or his or her delegated pursuant to current legislation, with an e-mail addressed to centraleoperativa@nextcaretelemedicina.it and is delivered to the entitled party within seven days of the request.

NURSING SERVICES

- NEEDLE CANNULA: PLACEMENT / REPLACEMENT / REMOVAL
- NEEDLE CANNULA + ADMINISTRATION OF INTRAVENOUS THERAPY
- NEEDLE CANNULA + ADMINISTRATION OF INTRAVENOUS THERAPY (ATTACK AND DETACHMENT)
- INTRAVENOUS THERAPY SURVEILLANCE/H
- SIMPLE BANDAGE
- COMPLEX BANDAGE
- VASCULAR AND ELASTOCOMPRESSIVE BANDAGE ON THE LIMB
- BLADDER CATHETER: PLACEMENT/REMOVAL
- BLADDER CATHETER: ASSISTANCE
- EVACUATIVE ENEMA (INCLUDING HYGIENE)
- DRAINAGE: CONTROL
- EXTRACTION OF FAECAL IMPACTION (INCLUDING HYGIENE)

THE HOME CARE SERVICES THAT OUR COMPANY CAN PROVIDE
ARE SET OUT BELOW, IN AN EXAMPLE LIST, WHICH DOES NOT EXCLUDE OTHER
SPECIFIC PERFORMANCE, PROGRAMMABLE ON REQUEST.
FOR INFORMATION PURPOSES ONLY, THE SERVICES HAVE BEEN DIVIDED BY LEVEL OF INTENSITY
LOW, MEDIUM AND HIGH, IN RELATION TO THEIR INCREASING DEGREE OF SPECIALIZATION,
TYPE AND PROFESSIONAL COMMITMENT REQUIRED FOR THEIR PERFORMANCE.
SERVICE CHARTER SERVICE CHARTER

- EXTRACTION OF FAECAL IMPACTION (INCLUDING HYGIENE)
- CAREGIVER AND PATIENT/H EDUCATION
- SIMPLE DRESSINGS
- COMPLEX DRESSINGS
- VITAL SIGNS MEASUREMENT
- NASOGASTRIC TUBE: INSERTION/REPLACEMENT
- ENTERAL FEEDING (ADMINISTRATION VIA NOSE TUBE
- GASTRIC OR PEG)
- PEG: HOME REPLACEMENT ALSO OF PEG OF 1ST SYSTEM
- PEG, PEJ, NASOGASTRIC TUBE: MANAGEMENT (DRESSING AND WASHING)
- PEG, PEJ, NASOGASTRIC TUBE: ADMINISTRATION
- NUTRITION, HYDRATION AND ORAL THERAPY
- PICC: MANAGEMENT (DRESSING & WASHING)
- PICC OR CVC: BLOOD SAMPLING (WITH LABORATORY TRANSPORT)
- PICC OR CVC: ADMINISTRATION OF INTRAVENOUS THERAPY, FEEDING
- PARENTERAL
- HOME SAMPLING (WITH LABORATORY TRANSPORT)
- SAMPLE COLLECTION: SECRETIONS, EXCRETA, STERILE URINE, FECES,

CATHETER AND LABORATORY TRANSPORT)

- INTESTINAL STOMA (CLEANING AND BAG CHANGE)
- SERVICE CHARTER
- URINARY OSTOMY (CLEANING AND BAG CHANGE)
- BOLUS THERAPY
- INHALATION THERAPY
- SUBCUTANEOUS INJECTION THERAPY
- INTRAMUSCULAR THERAPY

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PHYSIOTHERAPY SERVICES

- MOTOR REHABILITATION SERVICES FOR NEUROLOGICAL, ORTHOPAEDIC OR AMPUTEE PATIENTS
- RESPIRATORY PHYSIOTHERAPY
- GLOBAL POSTURAL RE-EDUCATION
- LYMPHATIC DRAINAGE TECHNIQUES
- PELVIC FLOOR RE-EDUCATION
- PREVENTION OF BEDRIDDEN SYNDROME
- CARE OF CORRECTIVE APPLIANCES AND PROSTHESES AND TRAINING OF THE
- CAREGIVER
- HELPING RECOVERY SKILLS FOR DAILY ACTIVITIES AND
- CAREGIVER TRAINING FOR PATIENT MOBILIZATION
- INSTRUMENTAL PHYSICAL THERAPY (ELECTROSTIMULATOR)

SPEECH THERAPY SERVICES

- PREVENTION AND REHABILITATION OF READING AND WRITING PROBLEMS
- TREATMENT OF SWALLOWING (DYSPHAGIA, ATYPICAL SWALLOWING)
- TREATMENT OF SPEECH/VOICE DISORDER (DYSPHONIA, APHASIA, DYSARTHRIA)

SOCIAL AND HEALTH SERVICES

- PERSONAL CARE AND HYGIENE AND CAREGIVER TRAINING
- BED AND/OR BATH BATHS, INCLUDING MEDICATED BATHS AND CAREGIVER TRAINING
- FULL SHOWER AND CAREGIVER TRAINING
- PREPARATION AND CHANGE OF BED, CLOTHING, BODY AND CAREGIVER TRAINING
- BODY-SPECIFIC TOILETING AND CAREGIVER TRAINING
- CONTROL AND CARE OF DENTAL, NOSE AND MOUTH HYGIENE AND
- CAREGIVER TRAINING
- FRICTIONS, WRAPS AND MASSAGES AND CAREGIVER TRAINING
- PUTTING SANITARY NAPKINS, DIAPERS AND CAREGIVER TRAINING IN SITU
- ENVIRONMENTAL DISINFECTION CAREGIVER TRAINING
- HELP WITH FOOD AND DRINK INTAKE IN DYSPHAGIC OR HANDICAPPED PATIENTS

PSYCHOLOGICAL SUPPORT SERVICES AND PSYCHOTHERAPEUTIC

- NEUROPSYCHOLOGICAL EVALUATION FOR FRAIL PATIENTS
- RE-EDUCATION FOR NEUROPSYCHOLOGICAL DISORDERS, WITH REGARD TO MEMORY AND ATTENTION
- PSYCHOLOGICAL SUPPORT FOR PATIENTS AND FAMILY MEMBERS/CAREGIVERS, INCLUDING TEAM MEETINGS
- INFORMATION AND TRAINING MEETINGS ON TOPICS OF PARTICULAR IMPORTANCE
- INTEREST IN FAMILY MEMBERS/CAREGIVERS AND CAREGIVERS
- PSYCHOLOGICAL MONITORING AIMED AT PREVENTING
- "BURN-OUT" CONDITIONS OF FAMILY MEMBERS/CAREGIVERS AND OPERATORS

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INFORMATION



WHERE WE ARE

The Operations Center is located in ASL Roma 2:
Via Giovanni Andrea Badoero, 67 – 00154 ROME

THESE LINES HAVE STOPS AT VIA GIOVANNI ANDREA BADOERO
BUS: 23, 715, 792, 669,
Metro: B.

OPERATIONS CENTER TIMETABLES

MONDAY-FRIDAY 8.00 A.M.-6.00 P.M.
SATURDAY 9.00 A.M.-1.00 P.M.
TELEPHONE 06.94446149 – Mob. 338 802 4121
(TELEPHONE AVAILABILITY 24 HOURS A DAY)
CENTRALEOPERATIVA@NEXTCARETELEMEDICINA.IT
NEXTCARETELEMEDICINA@PEC.IT
WEBSITE : WWW.NEXTCARETELEMEDICINA.IT



RCA

TO PROTECT PATIENTS AND OPERATORS
NEXT CARE HAS ACTIVATED AN INSURANCE POLICY
AS REQUIRED BY CURRENT LEGISLATION.
COMPANY: GENERALI ITALIA S.P.A.
POLICY NUMBER: 420612578
CEILINGS: CIVIL LIABILITY MISCELLANEOUS RISKS
AND HEALTH € 5,000,000.00

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